



CHOOSE THE RIGHT NOTIFICATION GATEWAY TO BOOST YOUR SALES

Did you know that choosing the right notification gateway can boost your sales? Here is a checklist of questions you should always have ready, and learn why sendQuick is your #1 choice:

1. Does the notification gateway provide a Service Level Guarantee (SLA)?

sendQuick has an SLA of 99.5%. Our server is available everyday, twenty-four (24) hours a day, seven (7) days a week, including Sundays and public holidays (unless there is a scheduled downtime). We provide email and phone support (including mobile phones) 24 X 7 for customers to reach out, should the need arise.

2. Does it have Automated Delivery Service Routing?

With sendQuick as the originating sending server, the system will automatically retry and send notifications using alternate sendQuickASP servers if any of the primary datacenter is not available. This dual service is offered to all customers. Non-sendQuick customers will need to manually program the routing should this occur.

3. How about multiple local provider routing?

The good news for our customers is this - sendQuick provides provider routing both in Malaysia and Singapore. This means, if one (or the chosen) provider routing is experiencing issues, we have a ready backup delivery route. This will ensure we have the best and most reliable routing for all SMS in each country.

4. Does the notification gateway have Consistent Delivery Monitoring?

Messages are sent and monitored on a regular basis by the technical team. Technical team receives these SMSes at specific intervals. If any SMS is missed, we will be alerted immediately. This is done multiple times a day. Service available reports and SLA information is made available, monthly. This relates to data centers' service availability.

5. Do we have the Best delivery route for each country, using a single API?

sendQuickASP optimises the most reliable delivery route for each country using just a single API. This ensures a higher delivery rate for messages to different countries.

6. Does the notification gateway has the Highest delivery reliability, lowest non-delivery risk?

Robust multi-server, multi-site and multi-connection infrastructure makes sendQuickASP the most reliable (with auto-swing) cloud SMS service for reliable messaging delivery for all SMS service.

Talk to us for a free test API account and learn how to stay ahead of your competitors.

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